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# Consulting Services for IBM Lotus Notes Administration and Development Support

## SOLUTION OVERVIEW.

**Simplified Technology Solutions, Inc. (STS) specializes in IBM Lotus® Domino® administration and development for mid-market clients such as Brim Healthcare, Internet, and Wesfam Restaurants. Simplified Technology Solutions consultants are certified by IBM as Lotus experts, and have been an IBM Advanced Business Partner for more than 3 years.**

**Simplified Technology Solutions, Inc. creates solutions in Information Technology through mutually beneficial relationships with their clients by delivering service, knowledge and education.**

**The company builds solutions to suit any company with custom projects other companies might have in mind in reference to the Lotus program.**

When a company enlists Simplified Technology Solutions to assist with Domino upgrades, clients are able to get the most from their software investment. The mission is to create IT solutions through mutually beneficial relationships.

By eliminating the need to convert to a new platform, clients are able to save thousands of dollars with Consulting Services for IBM Lotus Notes. Simplified Technology Solutions is able to train administrators, making them more efficient and effective, delivering service, knowledge and education. Additionally, line of business personnel are able to be more productive by using R8 of Lotus Notes, which was redesigned to enhance ease of use.

With the help of Consulting Services for IBM Lotus Notes, clients can increase productivity and reduce downtime.

IBM Express Advantage™ Components:

- IBM Lotus Domino Collaboration Express v. 8

## PROVEN CLIENT SUCCESS.

Wesfam Restaurants was running Lotus Notes Domino 4.6 and trying to decide between upgrading and switching to Outlook. Simplified Technology Solutions was able to explain the benefits of staying with IBM Lotus Notes and upgrade the client to version R8. The client is now very satisfied with the program they are using.

Since Wesfam Restaurants are using a newer version of the Domino server, the software has many more features that make administering the mail server easier, even with a small staff. Additionally, as part of Simplified Technology Solutions service, the company provided administrator training, which helped Westfam Restaurants to maximize efficiency and effectiveness.



Solutions developed and priced by IBM Business Partners for mid-sized businesses including one or more IBM Express Advantage Offerings. The Built on IBM Express Advantage Offerings emblem indicates that the solution has been successfully implemented within a mid-market environment.

### INDUSTRIES:

Cross-Industry

### BUSINESS CHALLENGES:

Improve responsiveness to your customers, suppliers, and partners

### PRIMARY SOLUTION AREA:

Collaboration

## CONTACT US NOW.

To contact us, call 678-378-4278, or e-mail [lisa.duke@simplified-tech.com](mailto:lisa.duke@simplified-tech.com). You can also visit our Web site at <http://www.simplified-tech.com>. To find out about the IBM Express Advantage Portfolio for small and mid-sized businesses, please visit <http://www.ibm.com/mediumbusiness/express>